

## **NOTICE OF CYBER INCIDENT**

**Updated December 3, 2025**

Mower County (the “County”) has completed its review of records impacted by the ransomware it detected on June 18, 2025 and is updating its Notice of Cyber Incident to notify those individuals for whom we did not have sufficient contact information in connection with our December 3, 2025 mailing of notifications to impacted individuals related to this incident. We also are providing a toll-free telephone number 1-833-918-5161, which can be called between 8:00 am and 8:00 pm Central time (excluding major U.S. holidays). If you call the toll-free number, please be prepared to provide the following engagement number: **B155490**.

### **What Happened**

On June 18, 2025, the County detected ransomware on its computer network. As soon as the County learned this, it immediately launched an investigation with assistance from expert cybersecurity and data forensics consultants to secure its network and investigate the scope of the incident. The County also alerted federal law enforcement. Through the investigation, the County determined that there was unauthorized access to its network between June 11, 2025 and June 18, 2025, and during that time the cyber criminals took County data. The County then conducted a thorough review of the impacted data to determine: (1) what information was involved; (2) who may have been affected; and (3) where those individuals reside. The County provided notice of this incident on its website and in the media while the investigation was ongoing. On November 10, 2025, we completed the review and began locating mailing addresses for individuals whose information was impacted in order to provide written notice of this incident.

### **What Information Was Involved**

We have determined that the affected personal information includes: name, Social Security number, driver’s license/state identification card number, financial account information, date of birth, fingerprint image, government identification number, medical/health information, health insurance policy number, payment card information, and passport number.

### **What We Are Doing About It**

As soon as we learned about this incident, we immediately worked with our team to secure our network and begin an investigation. We are monitoring internet sources and have found no indication that any personal information that we maintain has been released or offered for sale as a result of this incident. To further enhance our security and to help prevent similar occurrences in the future, we have taken or will be taking the following steps:

1. Deployed security tools to enhance detection and accelerate response to cyber incidents;
2. Actively monitoring our network using end point detection tools to help ensure containment; and
3. Conducting an enterprise-wide password reset.

Additionally, the County notified Minnesota IT Services and will notify all appropriate state regulators regarding this incident.

### **What You Can Do**

We recommend that you take the following preventative measures to help detect and mitigate any misuse of your information:

1. Remain alert for incidents of fraud and identity theft by regularly reviewing any account statements and free credit reports for unauthorized or suspicious activity. Information on additional ways to

protect your information, including how to obtain a free credit report and free security freeze, can be found at the end of this letter.

2. Report any incidents of suspected identity theft to your local law enforcement, state Attorney General, and the major credit bureaus.

### **For More Information**

Please accept our apologies that this incident occurred. The privacy and security of information is important to us, and we remain committed to protecting it. If you have any questions or concerns about this incident, you may call our dedicated assistance line at 1-833-918-5161, between 8:00 am and 8:00 pm Central time, Monday through Friday. Please be prepared to provide the following engagement number: **B155490**

## MORE INFORMATION ABOUT IDENTITY THEFT AND WAYS TO PROTECT YOURSELF

Visit <https://www.experian.com/blogs/ask-experian/category/fraud-and-identity-theft/> for general information regarding identity protection. You can obtain additional information about fraud alerts, security freezes, and preventing identity theft from the consumer reporting agencies listed below and the Federal Trade Commission (FTC) by calling its identity theft hotline: 877-438-4338; TTY: 1-866-653-4261. They also provide information online at <https://consumer.ftc.gov/features/identity-theft>. The FTC's address is: Federal Trade Commission, Division of Privacy and Identity Protection, 600 Pennsylvania Avenue, NW, Washington, DC 20580. You have the ability to place a security freeze on your credit reports by contacting the following agencies.

### National Credit Reporting Agencies Contact Information

<b>Equifax</b> P.O. Box 105788 Atlanta, GA 30348 1-888-298-0045 <a href="http://www.equifax.com">www.equifax.com</a>	<b>Experian</b> P.O. Box 9554 Allen, TX 75013 1-888-397-3742 <a href="http://www.experian.com">www.experian.com</a>	<b>TransUnion</b> P.O. Box 2000 Chester, PA 19016 1-833-799-5355 <a href="http://www.transunion.com">www.transunion.com</a>
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### Obtain Your Credit Report

You should also monitor your credit reports. You may periodically obtain your credit reports from each of the national consumer reporting agencies. In addition, under federal law, you are entitled to one free copy of your credit report every 12 months from each of the three nationwide consumer reporting agencies listed above. You may obtain a free copy of your credit report by going to [www.AnnualCreditReport.com](http://www.AnnualCreditReport.com) or by calling (877) 322-8228. You also may complete the Annual Credit Report Request Form available from the FTC at <https://www.consumer.ftc.gov/sites/www.consumer.ftc.gov/files/articles/pdf/pdf-0093-annual-report-request-form.pdf> and mail it to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348-5281. You may also contact any of the three major consumer reporting agencies to request a copy of your credit report. You may be able to obtain one or more (depending on the state) additional copies of your credit report, free of charge. You must contact each of the credit reporting agencies directly.

If you discover inaccurate information or a fraudulent transaction on your credit report, you have the right to request that the consumer reporting agency delete that information from your credit report file.

### Fraud Alerts

You may want to consider placing a fraud alert on your credit report. An initial fraud alert is free and will stay on your credit file for one year. The alert informs creditors of possible fraudulent activity within your report and requests that the creditor contact you prior to establishing any new accounts in your name. To place a fraud alert on your credit report, contact any of the three national credit reporting agencies using the contact information listed above. As soon as one credit bureau confirms the fraud alert, they will notify the others. Additional information is available at [www.annualcreditreport.com](http://www.annualcreditreport.com).

### Security Freeze

You have the ability to place a security freeze on your credit report at no cost to you. A security freeze is intended to prevent credit, loans and services from being approved in your name without your consent. To place a security freeze on your credit report, you may be able to use an online process, an automated telephone line, or a written request to all three of the credit reporting agencies listed above. The following information must be included when requesting a security freeze (note that if you are requesting a credit report for your spouse, this information must be provided for him/her as well): (1) full name, with middle initial and any suffixes; (2) Social Security number; (3) date of birth; (4) current address and any previous addresses for the past five years; (5) a legible copy of a government-issued identification card, (6) proof of current address, such as a legible copy of a recent utility bill or bank or insurance statement, (7) a legible copy of a recent W-2, pay stub, or Social Security card, and (8) if you are a victim of identity theft, a copy of either the police report, investigative report, or

complaint to a law enforcement agency concerning identity theft. It is essential that each copy be legible, display your name and current mailing address, and the date of issue. **Under federal law, you cannot be charged to place, lift, or remove a security freeze.**

After receiving your freeze request, each credit reporting company will send you a confirmation letter containing a unique PIN (personal identification number) or password. Keep the PIN or password in a safe place, you will need it if you choose to lift the freeze.

#### **Additional Helpful Information**

Even if you do not find any suspicious activity on your initial credit reports, the Federal Trade Commission (FTC) recommends that you check your credit reports periodically. Checking your credit report periodically can help you spot problems and address them quickly.

If you find suspicious activity on your credit reports or have reason to believe your information is being misused, call your local law enforcement agency and file a police report. Be sure to obtain a copy of the police report, as many creditors will want the information it contains to absolve you of the fraudulent debts. You may also file a complaint with the FTC by contacting them at the information provided above. This notice was not delayed as a result of a law enforcement investigation.

If your personal information has been used to file a false tax return, to open an account or to attempt to open an account in your name, or to commit fraud or other crimes against you, you may file a police report in the city in which you currently reside.